City of Ames Response to COVID-19

Ames City Hall and all other City facilities are closed to the public in response to COVID-19. The closures will continue through May 15, 2020. City-sponsored events scheduled through May 15 have been cancelled. Events beyond that date continue to be evaluated.

The City of Ames is committed to continuing to provide essential City services (including utilities, public works, public safety) to its residents. City staff continues to report to their offices – and some employees are working from home – to serve the public. Residents are encouraged to conduct City business online at www.CityOfAmes.org or by contacting individual City departments directly. Residents who are unsure how to conduct their City business may contact the City’s customer service hotline from 8 a.m. to 5 p.m. Monday through Friday at 515.239.5670.

City Council meetings are being conducted electronically. As always, residents may view public meetings on Cable Channel 12, videostream meetings from the City’s website, or watch live on the City’s YouTube station.

Please check the City website for ongoing updates and information.

As the response to the pandemic continues to evolve, residents should continue to seek information through public health authorities. Information and resources, including links to public health authorities, are available at www.CityOfAmes.org/COVID19

Census 2020 – Be Counted!

Every home has received an invitation to participate in the 2020 Census. Now is the time to respond online, by phone, or by mail. Getting a complete and accurate census count is critically important, as it provides the basis for reapportioning congressional seats, redistricting, and distributing more than $675 billion in federal funds.

Can’t find your census invitation or your census ID? No problem! You can still fill out the census online – go to my2020census.gov

Although there have been a lot of changes in daily life and routines due to COVID-19, please remember that it is easier than ever to respond to the census online, over the phone, or by mail – all without having to leave your home or meet a census taker.

Be counted! It’s safe, it’s easy, and it’s important!
Take a Walk, Pick Up Your Neighborhood

With gyms and other indoor recreation facilities closed in response to COVID-19, taking a walk in your neighborhood is a good way to get some exercise – and pick up your neighborhood. There’s even a name for this: plogging. The term is a mash-up of jogging and the Swedish “plocka upp,” meaning pick up.

On your next walk (or jog), take a bag with you, pick up any litter you find along the way, and then dispose of trash and recyclables appropriately. And don’t forget social distancing!

Important Dates

Events held on City property (City buildings, streets, and sidewalks) have been suspended through May 15. The City will continue to evaluate these suspensions in response to COVID-19 to determine if events will be rescheduled or if the suspension should be extended.

Please note that the latest issue of City Side, the monthly newsletter that is included with your utility bill, was printed prior to the announcement of these cancellations and closures. As such, some information may be incorrect. For up-to-date information about City events and meetings, please visit www.CityOfAmes.org