

Minutes
CAMPUS AND COMMUNITY COMMISSION
Conference Room 235
Ames City Hall, 515 Clark Avenue
Ames, IA 50010

Monday, December 9, 2109

Call to Order

The meeting was called to order at 6:03pm by Interim Chair Eric Abrams.

Members present were Karin Chitty, Warren Madden, Pete Englin and Tom Lindsley

Member(s) Absent: Evelyn Beavers, Martha Broadnax, and Sandeep Stanley

Staff Liaisons: Tasheik Kerr and Deb Schildroth

Approval of Minutes: Karin moved approval of the October 28, 2019 minutes and Tom seconded. Motion carried unanimously.

Public Forum: There was no one present for Public Forum.

Continuing Discussion of Tenant/Landlord Relations:

- **Input from housing fair**

A housing fair was hosted on campus on November 16, 2019. Approximately 200-300 students were in attendance. Most of the students attending the event presently live on campus and plan on moving off campus for the first time.

Input was collected from 30 property management entities while only six students talked with Campus and Community Commission members.

The following themes were identified by property management entities:

- Most issues occur with properties located near campus
- Poor treatment of property
- Lack of understanding of lease agreement terms
- Noise complaints
- A common issue with properties located further from campus involve problems with non-roommates
- Lack of communication with maintenance needs

Themes identified by students:

- Lack of timeliness with property maintenance/repairs
- Clearer language needed in lease agreements

Going forward Commission members discussed the need for mediation services and updating Rent Smart Ames on the City's website.

- **Monthly roundtable with Kurt Kruger**

The purpose of the Commission participating in this meeting would be to obtain additional information from property management entities. Consensus among the Commission members is that there is enough landlord feedback. There may be a continued need for more student input, but Sanddeep and Martha need to weigh in on this.

Warren and Pete suggested using the same questions from the housing fair to survey a random sampling of students. Pete offered staff resources in his office to help with developing a Qualtrics survey. Deb offered to convey this to Sanddeep and Martha.

COMMISSIONER COMMENTS: None

Next Meeting: Monday, January 27, 2020 at 6:00pm

Adjournment: Pete moved adjournment at 6:53pm and Tom seconded.