

# APPENDIX – 2009

## Resident Satisfaction Survey Comments

**Programs and services listed in the following table are paid with local option sales taxes or property taxes. In 2009/2010, should the City of Ames spend LESS, the SAME, or MORE on each of the following programs and services?**

### Resident Sample Comments

- Before and after school programs
- Bike trails and walking trails
- Carr pool
- Childcare opportunities
- City administration
- Civil patrol
- Community/urban agriculture (Tribune article 4-25-09)
- Disadvantage and handicapped
- Landscaping with prairie and trees
- Parking enforcement
- Preservation & restoration of native open space
- Recycling
- Roads, pathways
- Schools
- Snow removal
- Transportation/road repair

### ISU Student Sample Comments

- City should be more involved in planning the land use around the South Duff area.
- CyRide needs as much funding as it can get.
- Extending the time available to park at meters on Lincoln Way and other areas
- Snow removal
- Used-battery recycling, water quality control, plastic material recycle

**The City Council has approved a five-year Capital Improvement Plan that defines over \$100 million in needs. These needs will exceed the funds available from local option sales taxes, road use taxes, and bonds. If approved, additional property taxes may be needed to pay for these projects. How UNIMPORTANT or IMPORTANT is it that the following projects are included in the Capital Improvement Plan?**

### Resident Sample Comments

- Constructing/reconstructing sidewalks
- Develop plans for future transportation needs that expand public transportation options beyond CyRide.
- Dog Park
- Open space; more paths
- Retain Carr Pool

### **ISU Student Sample Comments**

Bicycle lanes  
Campustown Improvements  
Road improvements  
Parking lots are terribly bad  
Public transportation

**The following projects include future improvements to the park system and would be paid for out of tax dollars. How UNIMPORTANT or IMPORTANT is it that the following projects are included in the Capital Improvements Plan?**

### **Resident Sample Comments**

Better pool  
Bike paths, wooded off-road style  
Build proposed park in Northridge Heights  
Clean up/improve water ways (Skunk River, Raccoon River, Squaw Creek) pick up garbage  
Community gathering space without water feature to save money  
Farmer's market  
Fund TKD classes  
Homewood golf course  
Live music at parks  
More green prairie belts with bike paths  
More toilets  
New pool  
No more spending  
Outdoor movie screen  
Paved parking at HYSC  
Pool Indoor  
Preservation of large older trees  
Public access paths connecting pre-existing areas to new developments  
Remove invasive species from wooded areas  
Save Carr Pool and add west side pool  
Save historic features  
Water bodies

### **ISU Student Sample Comments**

Bicycle lanes on streets  
Campustown renovation provided that existing private business owners can afford to remain in the area. (Restaurants, etc.)  
Dog Park!  
Facility for people who go fishing near the parks  
Community Gathering Space without fountain.  
More indoor soccer, volleyball, and basketball courts to be used during fall, winter, and spring  
Outdoor rock climbing  
Renovating restrooms so that they are clean, equipped (soap, toilet paper), and OPEN at all times.

## **For what reasons do you not use the library as often as you would like?**

### **Resident Sample Comments**

Distance to library  
Have gone to library very little  
Handicapped  
Lazy and don't read as much as I should  
I buy books at your sales - wonderful Christmas presents  
Don't drive anymore  
Don't take time to use it  
Use the ISU library  
Want more books  
Out of town often  
Parking  
Picture books not alphabetized  
Several people with mental health issue smoking and hanging around in front of library  
Staff taken for granted public donations/support  
Summer hours should be more  
Too old  
Use Bookmobile  
Would like a book drop-off by mall area

### **ISU Student Sample Comments**

A bit hard to reach there  
Advertise the library to people  
Don't know where it is.  
Don't need  
Usually use the on-campus bookstore.  
Can't bike to the library in the winter and get frustrated by waiting  
Use the ISU library  
Lost library card  
The fines for overdue materials are way too high  
The library has very limited resources.  
Unsure of residency policies

## **Which answer best describes the main reason you do not use CyRide more often?**

### **Resident Sample Comments**

Appointments throughout the day dictate when I need my car versus can use CyRide.  
Carr Pool  
Does not run when needed  
Does not service neighborhoods  
Don't need  
Driving when needed  
Flexibility  
Handicapped  
Have not looked into it  
Have to take kids to daycare/school/work for myself

If the route would go to my work, I would take it  
Lazy - ride bike or drive car  
Misconception that it is only for ISU students  
Need a route out to Hach Chemical out on Dayton Avenue and other factories  
Normally walk/ride bike if weather is nice  
Often I am carrying things (groceries, golf clubs)  
Plan to try CyRide this summer  
Prefer to walk or bicycle  
Regarding schedule: difficult to make transfers from routes (green to brown and brown to green) evening hours  
Retired and mostly stay in my neighborhood  
Riding time too long  
Work out of town

**ISU Student Sample Comments**

Add more #6 brown routes after 6 pm and on the weekends, as well  
Don't reach everywhere I want to go and can't carry a lot with me.  
Easier to ride bike, and faster during high traffic times  
Long bus ride, some stops are unnecessary.  
Prefer bicycle  
Prefer to walk  
Time crunch  
Too crowded  
Would require making at least one bus change in fairly early morning hours

**How would you prefer to learn about construction projects, programs, and meetings in your area?**

None

**Type of Internet access in you home**

**Resident Sample Comments**

Cell phone (2-6 low speed)  
DSL  
Mediacom internet  
Phone  
Verizon air card-no other broadband service available  
Wireless

**ISU Student Sample Comments**

ISU Ethernet

**If you use the City of Ames' Web site ([www.cityofames.org](http://www.cityofames.org)) Do you...**

**Resident Sample Comments**

Get schedules for parks and recreation activities  
Look for job openings and news updates.  
Look up numbers and locations of city offices/employees

### **ISU Student Sample Comments**

- Check for job openings.
- Check local events
- Check Park & Rec policies. Get City of Ames officials contact info & office addresses
- Especially during floods last summer
- Get information on utilities
- Look for animal shelter information
- Pay bills
- Look up city ordinances and projects.

### **What other information should be included on the Web site?**

#### **Resident Sample Comments**

- Animal shelter - animal available
- Assessor property info system
- Budget specifics
- Building code info
- Check on flood or snow info
- City assessor site
- City code permits
- Considerations/suggestions related to city issues
- County site
- Easy access to resources (human services links)
- Electric/utility bill
- Employment openings
- Keep posting current on meeting, road cleaning, etc
- Local news
- Look up free garbage and yard waste dates and sometimes snow ordinances
- Ongoing ways for citizens to get involved. Councils, Committees, Task Forces, etc. Have appointments on an annual (or task-related) timeline.
- Property value
- Public ISU events
- Report street light outage
- Schedules of all construction projects
- Street construction/repairs
- Update city commission minutes/agendas/schedules more frequently
- Update on cool cities progress in dedicated we blink to this initiative

#### **ISU Student Sample Comments**

- Business directories
- Contact information for city officials
- Pay bills
- Pertinent news
- Step by step information for people that are moving to Ames. EG, how to set up electric, cable, etc.
- Very difficult to navigate the site -- as it is still the old frames method of design
- Weather warning, public awareness

## On what other issues do you think the City should focus its attention?

### Resident Sample Comments

Lowering taxes  
Real and valid land use policy  
A more stringent building code.  
Sidewalks.  
Agreement on comprehensive land/planning and zoning, growth and development  
Ames needs to lighten up on some freedoms  
Too many garage sales each year  
Annex land in Ada Hayden area - city seems to be moving this way  
Help the elderly  
Appropriate types and areas for development, both business and residential  
Attracting more businesses  
Better lane striping, quality of roads, timing of lights  
Better pedestrian planning at fourth lane streets; continue to explore "green" alternatives for power and water  
Broader/more accessible recycling program.  
City growth and expansion  
City planning- aesthetic uniformity; layout of the town; central areas; Upkeep of rental properties/neighborhoods in & around campus town - enforcing standards there; Up-tick in crime  
Community/urban agriculture for city of Ames  
Cost of living  
Creating green space, farmer's market, community gardens  
Crime/resident relations  
CyRide needs to extend bus routes into Eisenhower and Harrison area.  
Development of restaurants and new business-focus less on granting permits for more apartments-there are too many apartments in Ames.  
Discontinue urban sprawl.  
Do not issue parking tickets to out of town visitors/guests during major events-like football, VEISHEA, July 4th, etc. Alternate Street parking signs are difficult to read.  
Railroad crossing speakers are too loud  
Dog leash law should be enforced better  
Don't move the library  
Duff Ave railroad crossing needs to be changed  
East west turning arrows on 13th and Grand. Information and plans on safe crossing from south side of 13th street sidewalk to Furman. Water Park  
Economic development of sustainable business enterprises, with design guidelines to ensure aesthetics  
Entry ways into city  
Excessive construction of apartments in west Ames  
Expand the current mall as much as possible. Forget 13th Street mall plan  
Faster resolution on issues of code enforcement that concerns citizens  
Fixing the quality of the streets, more concrete, and more traffic lights on South Dakota and Mortensen  
Flood control. Protect water supply. Keep our municipal electric power as independent as possible  
Fund raise by ticketing improper turning from Duff into Wal-Mart or vice versa

General safety for children and students while school is in session  
 Get someone with common sense on the zoning and planning commission  
 Highway from north and south is a disgrace to city of Ames  
 Home burglaries  
 Homewood Golf Course - Sand traps could use beefing up. Deeper sands, ridges  
 around the edges  
 The city spend less time engaging in extensive discussions on only a few issues, and  
 spend more time evaluating its role in overseeing a diverse community  
 At times the university is too much of a focal point  
 More speeding laws  
 Improve shopping. Improved relationship between ISU students and the Ames  
 community  
 Improvement of Campustown area and restoration of the surrounding neighborhoods  
 Increase in crime.  
 Plan capital expenditures project.  
 Less rentals - growth to the north homes and retail stores  
 Limiting high density apartments; Keeping the north and west sides of Ada Hayden free  
 of all developments;  
 Instituting a full recycling program  
 Listen more carefully to citizen's views.  
 Lower funding to library.  
 Gas station by new grocery store north of Bloomington relieve traffic congestion on South  
 Duff  
 Making South Duff more appealing - better lights, sign control, pedestrian and bike  
 friendly, etc.  
 Need a new cable provider  
 More city-supported recycling programs  
 More lower priced new housing construction  
 More nightlife besides bars and bowling  
 More options for cable tv. Aquatic Center is a waste of taxpayer funds  
 More recycling picked up or a better location to drop items off at.  
 More speed bumps to deter speedy on residential streets  
 Most employees are overpaid compared to people doing the same work elsewhere in  
 Ames.  
 Need stoplight by new Fareway. Need stop light on Fletcher and Bloomington  
 Neighborhood relations and human relations.  
 North Grand Mall improvement  
 Northwestern Ave between 24th and 30th  
 Not on the Human Service Campus  
 Opportunities for little kids  
 Over building of rental units which then are occupied by "Chicago imports"  
 Overall ISU student behaviors - drinking, violence, traffic  
 Prairie greenbelts.  
 Parking ramp downtown, better parking in Campustown, more money for the arts  
 People picking up after dogs/residential noise  
 Provide resources to enforce existing rules and regulations before adding new ones.  
 Streamline process for developing retail services.  
 Putting green lights at intersection on South Duff and 16th St

Really need transportation between Ames to Des Moines airport. CyRide should have at least one bus daily.

Renewable energy-promoting solar energy-wind energy-expanding bicycle paths

Rental property management and upkeep.

Renting an empty school to the parochial schools

Residential water drainage grading - underground water damage in basement

Retention of citizens and particularly keeping Ames public schools thriving. Too many open enroll to Gilbert or move.

Revamp streets so they drain properly - prevent lakes and ice flows Chilton, Burnham SE

Road construction.

Safety, improving electricity and water capacity, lowering taxes

Slum lords and influx of people without jobs - crime increase as a result

Snow removal.

Some area is still dusty (Dayton Ave)

Something needs to be done about two intersections that clog traffic flow in this town  
(1)13th & Grand and (2)Lincoln Way & Duff

Spreading the retail stores around town.

Stop building huge rental complexes. Stop building north of Ames. People complain about all these students going to Gilbert while Ames enrollment goes down

Streamline process for new business starts and developments

Street repair, library enlargement, zoning

Sustainable growth zoning and planning revitalizing Main Street

Take out parking meters

The city should move ahead with the new water treatment plant.

The intersection at Coconino Road and Mortensen.

Attract more business.

The planning and zoning board approving any project. Even when they are not needed.

The south west side is way out of control

The use of alcohol and drugs at Ames High

Times added to the CyRide schedule for service to the Des Moines airport beyond spring and winter break. Perhaps pilot CyRide service to/from the Des Moines airport

Too much garbage flying around and too many deer in Ames

Traffic around Ames middle school mornings (traffic light may be helpful). Expanding CyRide to developments

Traffic control, speeding, no one stops for right turns on red or for stop signs-worst town.

Lower sales tax

Two left-turn lanes coming southbound off Grand onto eastbound Lincoln way

Updating the Campustown area

Urban infill - downtown area; suburban sprawl; coordinating efforts with school district w/ ISU

Vision for our city

Need an overpass (underpass) at Duff and railroad tracks - Forget about 13th Street and Grand

Need Carr Pool! Lap swimming is so important.

Widening of 13th and Grand intersection, extending Grand Ave south to S.16th and extending University Blvd north to 24th street

With current economy - hold off on any projects that would raise property taxes

Worry less about diversity and focus on quality of life for those who already are here and paying for property taxes. Stop building new apartment complexes.

Yard waste disposal & junk disposal

**ISU Student Sample Comments**

Restore historic wooden playgrounds - improve snow & ice removal  
(1) Parking - particularly vehicles blocking driveways and sidewalks (2) Enforcement of other traffic laws  
A new mall would be nice, closer to the center of Ames  
Affordable housing  
Bicycle lanes on streets  
Campustown.  
Cleaning up areas of Ames  
Communication, Technology Expansion  
Poor road conditions  
Continue to add bike and running paths  
Controlling the amount of drinking in college student population and the damage/noise drunken students cause around campus.  
Corner of 13th and Grand have turn light arrow  
Crosswalks in campus.  
Eliminate power spikes in electricity  
Focus on long-term zoning/land-use planning to balance/grow Ames' economic diversity & competitiveness.  
Law enforcement focuses on minor offenses rather than major ones.  
City website is very outdated.  
Laws governing homeowner's associations, traffic signals, and upkeep of residential property enforcement  
More children activities  
More entertainment besides the bars.  
Mountain Bike Paths.  
Need to focus on better water/electric use  
Neighborhood safety especially around subsidized housing  
Noises from the neighborhood - dog barking, mowing the lawn  
Outreach programs for ISU students to the city of Ames  
Parks and recreation  
Police. Too much focus on stopping college partying leads to not enough time for actual crime  
Property appearance  
Provide more on road bike lanes (especially in Campustown and downtown) provide bike racks in those areas, as well.  
Providing a more student friendly atmosphere  
Recycling.  
Reorganizing the city utilities program.  
Road/street conditions, recreational/entertainment opportunities, Campustown/park appearance/cleanliness  
Shopping options, parking  
Snow removal and ice were problems this year and that could be improved  
Somehow convincing people to be quiet during sleeping hours (after midnight or 1am at the latest).  
Stop over policing college kids and fight real crime. VEISHEA was ridiculous  
Stop section 8 housing.

The city should focus on projects that contribute to the well-being of the environment.  
Spend more on projects that help maintain the environment, not pollute and/or destroy it.

The fast growing Asian community

The gun range is noisy and pointless

There are so many wild rabbits around our neighborhood

Too expensive to live here

Water control and snow plowing.

City of Ames should hire professionals for the inspection job.

## **What is the best thing about living in Ames?**

### **Resident Sample Comments**

"Town and gown" relationship of city with ISU, resulting in variety of opportunities to enjoy the arts, diverse population, cultural variety, and intellectual stimulation

A lot of recreational/entertainment activities for a town this size

A very safe city to raise a family

Accessibility to services

Activities the university offers

Ada Hayden Park. Public library is also good

All the people and places to go

All the recreational and entertainment available by the city and the university

Good traffic flow

Amenities - the parks, schools, and the community spirit, hard working accommodating city staff.

Fine medical services

Incredibly convenient for a city its size

Animals/wildlife

Art activities at ISU; short driving distances; women basketball

Safety, cleanliness, cultural events, but shopping/business is awful

Beautiful, no slums, little crime, wonderful activities to go to, college for seniors keeps us on learning

Being around friends

Being close to good schools and excellent library and hospital, excellent health care providers.

Being close to our grandchildren and being close to Iowa State University

Big city services with a small town atmosphere

Citizens are generally engaged in the process of making quality of life continually improve

Clean city, nicely plotted out from residential, campus. Bike trails awesome

Close proximity to shopping

Closer to work, accessibility needs are met

College and the opportunities it provides, Ames has many wooded areas and nice parks

Community: very active, interested in community activities, usually conscious of environmental issues, and very welcoming

Convenience, safety, university atmosphere and events

Emergency services and the availability of concerts and programs of entertainment

Facilities such as library, parks & rec, art/music activities; ease of getting around town;

Short travel distances; High quality city services

Freedom and wholesome

Good water, good Wal-Mart, very good schools  
I have the convenience of everything easy to find what I want  
The Main Street District is amazing compared to many small towns, some improvements could be made but the environment created here is spectacular.  
ISU and Ames High Sports – Cultural events both ISU & City sponsored- Medical Care- Shopping choices- diversity of residents - Senior programs  
Low crime  
Low utility rates  
Many job opportunities and places to help find job opportunities  
McFarland Clinic and Mary Greeley Hospital.  
Overall quality  
Progressiveness to creating a more sustainable city. Focus on public transit and bike routes, the trash/recycling program, parks and green spaces etc  
Size, location, and presence of Iowa State University make this a positive place to live.  
Spring and fall  
The half shell and the arts festival and farmers markets  
Very nice city with many positive features.

### **ISU Students Sample Comments**

A lot of college students.  
About the perfect size. has enough amenities, but not a huge amount of crime. Do a good job on the parks and having things to do  
Abundance of nice trails!!  
Access to so many things-stores and restaurants  
Accessibility to services  
All the opportunities for all ages  
Apparent that the city puts time, money, and effort into making this a well rounded place to live.  
Atmosphere, people, ISU, food  
Bus system is fantastic. The bike trails/paths are also good, but could be expanded even more. Also plow bike trails in winter.  
Enjoy the concerts and entertainment at Stephens Auditorium and Fisher's Theatre  
Campus but the sidewalks are terrible and need updating  
Close to larger cities, has a fairly large bike path, home of the Cyclones and all of the events, and is close to Ledges State Park.  
College town life  
Community is very pretty, welcoming  
Community that is always working towards improvements and embraces its unique standing as "small town" with a large land-grant university.  
CyRide and the Library are both great services.  
Vibrant downtown  
Fun environment with many things to do  
Going to Iowa State!  
Iowa State University, as a resource and an employer.  
Jeff's pizza  
Less traffic and given environment  
New aquatic center  
Nice college community  
Parks & recreation  
The weather

Very green-- meaning trees/flowers etc

## **Your current employment status**

### **Resident Sample Comments**

I am a part-time student  
Business owner  
Community volunteer  
Disabled  
Part time driver  
Part time tutor  
Retired teacher but I substitute teach and drive professionally delivery trucks  
Self employed  
Stay at home on an unpaid leave with our son, will return to work fall 2009  
Substitute teacher

### **ISU Students Sample Comments**

I am on call where I am employed.  
Research associate in an ISU grad program  
Summer internship  
University student job  
Work occasionally when I go back to hometown, but am not employed in Ames.

## **Do you RENT or OWN your home?**

### **Resident Sample Comments**

Occupy, owned by other family member

### **ISU Students Sample Comments**

And rent, we live in a mobile home park  
Campus Housing

## **Additional comments**

### **Resident Sample Comments**

1) Need more activities for children 2) Too many apartment buildings near south Dakota 3) Area around north Dakota and Ontario feels unsafe 4) Area on 9th street east off Duff feels unsafe 5) More bike trails 6) Ada Hayden park is nice  
The meeting rooms in the library are good except that they reduce utilization by storage in  
13th Street west of Stange needs a lot of work.  
A new library is a must. The price tag is a little scary  
A pleasant place to live and friendly people  
Add 1 council member or removal to eliminate tie votes  
Object to the "summer rates" for May June July August for yard water.  
I do feel it is a good family/retirement community  
Ames downtown business district should be called that not Ames main street cultural district which is misleading. CyRide should swing farther north to include Cub foods and Wal-Mart

It's frustrating to only hear about planning and growing and economic development when there a lot of people just focusing on getting by day to day. But I understand the need for balance

Ames is a well run city but suffers from the delusion that it can solve social problems by "doing studies" and then throwing money at the problem.

Ames is a wonderful place to live, but expensive.

Ames keeps moving west - need walking trails and more business out here

Snow removal

Carr Pool should be demolished and an enclosed shelter house

Carr Pool would be nice for senior water aquatics. Need benches with backs at Ada Hayden. One picnic table needs fence too close to water also smells of 2-4D. Should have signs for not safe on ice

Check speed zones against 85 percent and change accordingly

City council is too reluctant to encourage expansion, economic, business, annexation, and is generally non supportive of business activity.

Stronger ordinance addressing building maintenance.

Mary Greeley Hospital and McFarland Medical Clinic are stars in your crown

City needs to work with ISU to control the noise from outdoor concerts and loud, recorded music before the football games. They should obey the same noise ordinances as the rest of Ames.

Cops are out of control with speed traps.

CyRide should cover more areas in extreme locations with smaller units on 6 month trials.

Require stricter flow up and unannounced inspections for compliance with social service recipients

Development/zoning. Encourage more long range vision for Ames's growth

Focus on peace with diversity and providing employment opportunities.

I'd like to see a bike trail connecting Moore park to the youth sports complex that runs along side squaw creek and the Skunk River.

Medical facilities are excellent. Shopping

Willing to pay a little more in local taxes to maintain good public services in the community.

I appreciate the library.

I believe Ames could be improved for families by spending some time and money on the basics...water, electricity, and safety, and by lowering property taxes.

Locating the water park in the flood place is a very poor judgment

Keep Carr Pool

Believe Ames needs to consider the financial times and the limitations our economy plan

I have a disabled daughter and it troubles me that we can provide subsidized housing for out of state persons, yet not for a disabled person who wants to share an apartment with another disabled individual

Would rather have my taxes go to garbage pickups and recycling rather than recreation

I want to take CyRide to work everyday to Dayton Ave. It would be around 6 to 7am and I get off around 4.

I was against E 13th Street mall - not because I don't want growth - but because the city planning/zoning stepped away from the original zoning plan and attempted to rezone sensitive land for high traffic and us

I wish we had different access to cable services

I would like to know more ways I could be involved in the Ames community. Updates over email would be great

I would prefer real train whistles to the recordings. Would like to see an anti-litter campaign.

In hard economic times, city should be controlling taxes by cutting services that are non-essential

In our neighborhood (Torrey Pines area north of Veenker golf course) we have frequent power outages, unrelated to thunderstorms, etc. These have damaged/destroyed electrical items in my house. The electrical system needs improvement

It appears that Ames City government tends to micromanage changes

Keep providing free leaf and garbage disposal.

Lack of retail business growth

Less money on new parks and rec projects. Also less money on public art

Looking toward the inevitable future, Ames should heavily promote renewable energy, including tax help for solar energy and expanded bicycle paths. traffic light coordination on University Blvd

Lower property tax, lower sewer rates, and lower sales tax

Need improved system for bikes to move with autos so avoid turning conflicts with bike paths.

Need traffic light or four-way stop at intersection of Eisenhower and Bloomington Rd.

No parking meters, more shopping options

On traffic control: flashing red/yellow lights after a certain time at night-spend less money on parking violations/officers-improve the North Grand area/mall, dining options

Dissatisfied with water and electricity rates

Please do constant maintenance on Marshall Ave.

Re-evaluate the low income subsidized housing.

Please study installing sidewalk between Johnson St and Cleveland Dr. (Many walkers, school, church & mall) across Parkview Park. Thanks

Please take out some of the parking meters in Ames. It is so hard to find a parking space in Campustown & ISU area. Or let the meter run up 5-6 hours on the city streets.

Police need to patrol tailgating more.

Programs/workshops for new home owners to explain some of their responsibilities and resources. More programs to help the unemployed secure jobs.

Pull the plug on the Wolford development

Quit fighting and annex the area around Ada Hayden Lake.

S. Dakota & Mortensen stoplight cycles too fast early morning (4am). Light changes every 10-15 second; Would like to see indoor water facility at new water park with indoor slides and kids equipment

Stop spending money on crap. Privatize/competition for services.

The cheap high density housing to the southwest will be an eye sore within 10 years.

The city council needs to start working together for the good of the city.

The city hired a tree service to trim trees in my back yard.

The city of Ames inspection dept/rental inspection is out of control

Smart growth

The way this city is growing need more law enforcement. More children activities for winter. Indoor covered parks.

Think the rental housing should stay out of private homes and their property. Paving private driveway

Traffic on South Duff is bad.

Traffic rules enforcement appears to be a low priority

Strict adherence to a growth model often sacrifices what is more valuable to our community. Preserving the heritage of healthy neighborhoods

Lovely cornfields in this area

Water main flushing needs better notification in the Ames Tribune would be best for us. A city services section in the Ames Tribune would be helpful

We need to leave residential zoning in place and not change it to commercial. Expand to the north and put better access to the wet side of town from the north. Build more fire stations to improve response times to the north

We use less than half of our living expenses and give the rest to Christian causes and helping those in need in the developing world-India-Africa-Asia. Hard to believe when my husband's salary was \$55,000 when he retired

Why is gas 10 cents higher here than in Ankeny or Des Moines?

With current economic conditions an effort should be made to lower tax liabilities. More on new projects

You need to get something to do in this city that doesn't include drinking of alcohol

### **ISU Students Sample Comments**

Disappointed in how long it took some of the side streets to receive snow removal this past winter

Bicycle lanes on streets

Fix sidewalks first, then rec

Green space is especially nice; Ames could maybe

Do not support some of the rules of Ames has regarding number of unrelated people that can live together, and having couches on front porches. These laws are biased against college students

There need to be more enforcement of traffic, parking and noise laws.

It would be nice to have some city sites/activities to take out of town guest

More fun places for kids, such as for their interaction with others, early scientific education and abilities to appreciate art and music.

Downtown area needs a facelift. It has no personality.

Overall, I like living in Ames but the roads need major improvement and timing of certain stoplights as well. There are a lot of stoplights along Lincoln way and not all of them are necessary.

Please provide some real radios.

Please put an end to section 8 housing. This is bringing in big city crime that we are neither equipped

Snow ordinance should be enforced, along with cleaning up streets and yards

The City of Ames needs to train its police officers to respect students.

The city should continue and expand efforts to revitalize Campustown. Also, the city should work to improve bicycle safety and access throughout

We need far more bus service: more buses, more routes, and later hours, lower fares for non-students and/or greater discounts for regular fee