Understanding Your Utility Bill

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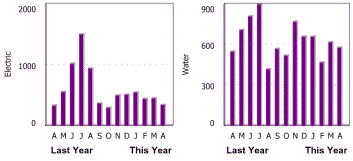
City of Ames
Utility Customer Services
515 Clark Avenue
Ames, IA 50010-6135

For Billing Inquiries:
Customer Service office: (515) 239-5120
Office Hours : 8:00 am - 5:00 pm, Monday – Friday
Online Access: www.amesutilities.com

**********AUTO**5-DIGIT 50010- T_AO_0615_04.A.1.6.1.1.0.278

JOHN Q SAMPLE
1234 MAIN ST
AMES IA 50010-6135

YOUR MONTHLY USAGE



SPECIAL MESSAGE

*** AUTOPAY *** THE CONVENIENT, EASY WAY TO PAY YOUR BILL. TO LEARN MORE ABOUT THIS FREE SERVICE, CLICK ON THE AUTOPAY LINK AT WWW.AMESUTILITIES.COM CALL OUR OFFICE AT 515-239-5120.

Account
Statement

ACCOUNT INFORMATION

ACCOUNT NUMBER:	1234-5678
SERVICE ADDRESS:	1234 MAIN ST
RATE CLASS:	RESIDENTIAL
SERVICE PERIOD:	03/30/2004 to 04/30/2004
BILLING DATE:	05/07/2004
DUE DATE:	**05/28/2004**

ELECTRIC METER INFORMATION

Meter	Units	Service Period	Current	Previous	Usage
12345	KWH	03/30/04 04/30/04	70952	70605	347

WATER METER INFORMATION (Cubic Feet)

Meter	Type	Service Period	Current	Previous	Usage
98765432	WA	03/30/04 04/30/04	43320	42740	580

ACCOUNT ACTIVITY

LAST BILL	69.05
TOTAL PAID SINCE LAST BILL	-69.05
LATE FEE/ADJUSTMENTS	.00
BALANCE FORWARD	**.00**

NEW CHARGES

EL SERVICE CHARGE	3.50	
EL ELECTRIC WINTER RATE	23.60	
EL ENERGY COST ADJUST	1.15	
TOTAL ELECTRIC		28.25
WA WATER		15.36
SW SEWER		13.68
RW STORM WATER DRAINAGE		1.50
SALES TAX		2.20
TOTAL CURRENT CHARGES		**60.99**

ACCOUNT BALANCE

NEW CHARGES DUE BY 05/28/2004	**60.99**
TOTAL AMOUNT DUE	**60.99**

City of
Ames

RETURN BOTTOM PORTION WITH YOUR PAYMENT - PLEASE FOLD ON PERFORATION BEFORE TEARING
MAKE CHECKS PAYABLE TO AMES MUNICIPAL UTILITIES

ACCOUNT INFORMATION

ACCOUNT NUMBER:	**1234-5678**
SERVICE ADDRESS:	1234 MAIN ST
CYCLE-ROUTE:	02-19
SERVICE PERIOD:	03/30/2004 to 04/30/2004
BILLING DATE:	05/07/2004
DUE DATE:	**05/28/2004**

JOHN Q SAMPLE
1234 MAIN ST
AMES IA 50010-6135

AMOUNT DUE

TOTAL AMOUNT DUE	**60.99**

AMOUNT ENCLOSED

PAYMENTS RECEIVED AFTER 3PM WILL BE CREDITED THE NEXT BUSINESS DAY.

AMES MUNICIPAL UTILITIES
PO BOX 811
AMES IA 50010-0811

0000010390000077868000000006099

1 **Customer Name and Address**

2 **Usage History Graph**
See your usage over past billing cycles.

3 **Special Message**
Important messages about your account and activities will appear here.

4 **Payment Coupon**
Please tear off and remit this coupon with your payment in the envelope provided.

5 **Account Information**
Including Account Number and Service Address

6 **Due Date**

7 **Meter Activity**
Specifies current meter usage and amount

8 **Account Activity**
Displays previous bill amount, total paid and late fees/adjustments.

9 **Detailed Charges**
Shows charges for services

10 **Account Balance**
Shows Total amount due by the due Date specified.

11 **Remit Address**
When sending payment, this address must appear through the window of the return envelope.